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PATENT APPLICATION  
ATTORNEY DOCKET NO. 10991148 -1

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Qiming Chen et al

Confirmation No.:

Application No.: 09/523446

Examiner: Yicun Wu

Filing Date: Mar 10, 2000

Group Art Unit:

Title: OLAP-Based Customer Behavior Profiling Method And System

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APPOINTMENT OF ASSOCIATE ATTORNEY/AGENT 37 CFR 1.34(b)

Sir:

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Respectfully submitted,

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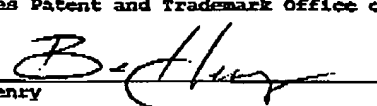
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